



Turning Point Family CARE, PLLC

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Counseling
Advocacy
Resources
Empowerment

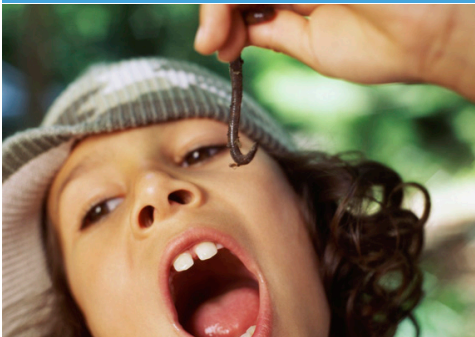
www.tpacenter.org



A Critical Access Behavioral Health Agency (CABHA)

TPFC Newsletter

July 2011



Welcome New Staff

1. Samantha Sasson-Full Time Team Leader-Wake County
2. Jason Evan, Full Time Team Leader-Wake County
3. Deawana Jackson-Full Time TCM QP-Johnston County
4. Latoya Carter-Full Time IHH Team Leader- Johnston County
5. Jeralyn Gay- CST QP

June Marketing Campaign Success

We sent of 2500 post cards to different areas of Wake County, and got a great response. TPFC received approximately 34 referrals between all offices for the month of June. This is a 15% increase from the month prior.

Value Options Updates

Due Process is in effect, so Value Options has up to 10 days to process concurrent authorizations requests. Please make sure your ITR is submitted within 10 days of the expiration date of the current authorization to avoid a lapse in services.

Day Treatment Success:

Students in Day Treatment are showing ongoing progression each year. Students promoted to the next grade level averaged at 99.2% this year; which is a huge increase from a 96% promotional rate last year. Way to go Day Treatment Staff!!

Incidents Are Decreasing!!

Level 1 Incidents decreased by 9% for 4th Quarter 2011 (April, May, June 2011) Thank you team for all your hard work, and implementing our Seeking Safety Model.